

Arise Menopause & Mental Health

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Limits of Confidentiality Statement

What is discussed during your office visit will be kept confidential. There are a few exceptions to this rule, some of which include:

- If you present yourself as a physical danger to others.
- If child or elder neglect/abuse is suspected.
- If your mental state becomes an issue in a lawsuit.
- If you authorize/sign a release of information document.
- Discussion with other colleagues to refine therapy.

Payment for services

Payments are due at the conclusion of each visit. If you plan to use your insurance benefits, you are still responsible for the payment. A superbill (a document with diagnosis and payment amount) will be provided at the end of the visit for you to submit to your insurance company for reimbursement.

Cancellation and Missed Appointment Policy

If you miss your appointment or cancel your appointment with less than 24 business hours' notice, you are still responsible for the fee. Appointment times are reserved especially for you, and appointments are limited.

Prescriptions and Refills

Please allow at least 1 week for all refill requests to be filled. When you have one week worth of your prescription remaining, please contact your pharmacy and request a refill. If you are not current with your follow-up appointments, refill requests may be denied.

Signature: _____ Date: _____